Alberta
CAREER DEVELOPMENT
AND EMPLOYMENT

Immigration and Settlement

IMMIGRANT SETTLEMENT

IN ALBERTA 1987/88

Service Delivery Trends for Immigrant Aid Organizations
Supported by Alberta Career Development and Employment

SEPTEMBER 1988

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Immigrant Settlement in Alberta 1987/88

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Immigrant Settlement in Alberta 1987/88

1.0 Introduction

Under the Department of Career Development and Employment, the Immigration and Settlement Branch has the primary provincial mandate for immigrant settlement in Alberta.

The Immigration and Settlement Branch - Settlement Programs supports the delivery of settlement services to immigrants through the provision of grants, consultative assistance, and the development and distribution of resources.

This report focuses on the work of voluntary immigrant aid organizations funded by Career Development and Employment.

2.0 Integrated Service Program (ISP)

The Integrated Service Program is a federal/provincial program which provides grants to voluntary immigrant aid organizations for the delivery of settlement services. The federal government, through Canada Employment and Immigration Commisssion (CEIC) and Alberta Career Develoment and Employment, jointly review applications for funding, and jointly monitor the delivery of services.

2.1 Purpose and Services

Under the Integrated Service Program, services are designed to meet the special and specific needs of immigrants, particularly in their first year of residency in Alberta and Canada; to be responsive to the special long-term settlement needs of immigrants; to assist immigrants in overcoming cultural and linguistic barriers to accessing opportunities and services generally available to all residents; and to increase the participation of immigrants and the contribution of immigrants to life in Canada and Alberta. The services funded under the Integrated Service Program are: reception - meeting newcomers on arrival and taking care of their initial needs until they are established in permanent accommodation; interpretation and translation; provision of orientation information; employment orientation; referral services; and nontherapeutic counselling.

2.2 Organizations and Services Supported - 1987/88

For the 1987-88 fiscal year, Alberta contributed 69% of the dollars to ISP - $1,227,340, and Canada contributed the remaining 31%.

The number of services contracted from organizations ranged from one to six depending upon the mix of services available in a community, and community specific needs. The provincial contribution to organizations ranged from $19,000 to $270,000.

The following chart depicts the organizations, cities, and services supported by the Integrated Service Program.

1987/88 INTEGRATED SERVICE PROGRAM - ORGANIZATIONS AND SERVICES

A - Reception
B - Interpretation/Translation
C - Orientation
D - Employment
E - Referral
F - Counselling

AGENCY	A	B	C	D	E	F
Edmonton						
Catholic Social Services	X	X	X	X	X	X
Changing Together - A Centre for Immigrant Women				X	X	X
Edmonton Immigrant Services Association		X	X	X	X	X
Edmonton Mennonite Society for the Assistance of Newcomers		X	X	X	X	X
St. Barnabas Refugee Society		X	X		X	X
Red Deer						
Catholic Social Services	X	X	X		X	X
Central Alberta Refugee Effort			X	X	X	X
Calgary						
Calgary Catholic Immigration Society	X	X	X	X	X	X
Calgary Immigrant Aid Society		X	X		X	X
Calgary Immigrant Women's Centre				X		
Camrose						
Catholic Social Services	X	X	X		X	X
Lethbridge						
Lethbridge Immigrant Settlement Association	X	X	X		X	X
Medicine Hat						
Medicine Hat Society for Immigrant Settlement	X	X	X	X	X	X

3.0 Trends for Integrated Service Program Funded Services

Since 1980, over 95,000 new immigrants have arrived in Alberta. Of this number 21,000 (22%) were refugees and 46,000 (48%) were family class and assisted relative immigrants. Since 1983, Alberta has received about 10,000 newcomers annually.

During 1987/88, through the Integrated Service Program, funded organizations assisted almost 19,000* immigrants. The profile of immigrants served in 1987/88 has generally been consistent with the previous two fiscal years. An exception is a significant increase in the number of newcomers served from Iran, Afghanistan and India, and also a doubling of the numbers of independent immigrants assisted from 288 to 644.

Continuing the service delivery trends of previous years, approximately 12,600 (67%) of all of the clients assisted were refugees, and 2,000 (11%) were family class and assisted relative immigrants. Refugees are defined by international law as people who have left their country because they have a well-founded fear that if they are returned they will be persecuted because of their race, nationality, religion, membership in a particular social group or political opinion. In addition, Canada accepts designated class refugees who are persons displaced by emergency situations or for humanitarian reasons. The family assisted relatives classes refer to two immigration categories in which members of a family are sponsored by their eligible relatives already in Canada. Independents are primarily admitted based on Canada's labour market needs.

Almost half (8,836/18,779) of the immigrants assisted have been in Canada less than one year. About 20% had resided in Canada 13-36 months, and 24% had resided in Canada over 36 months.

Sixty-four percent of the clients served had not been assisted by the organizations prior to April 1, 1988.

The Edmonton Mennonite Centre for Newcomers continued to serve the highest proportion of family class immigrants (34%) followed by Calgary Immigrant Aid Society (22%).

The organizations with the highest percentage of clients in Canada for over three years were the Mennonite Centre for Newcomers and Calgary Immigrant Aid Society, 44% and 37% respectively.

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* The statistics on numbers and the profile of immigrants served by funded agencies is based on a compilation of quarterly forms submitted by each agency. Only clients served by paid staff funded by the ISP were counted although each organization also provided a range of other services delivered by paid staff funded by other sources or delivered by volunteers.

The data on the number of clients served does not provide any indication of the nature, quality or effectiveness of the services provided. In addition, clients may be served by more than one agency in a community which will result in some double-counting. For example, in Edmonton, one agency is contracted to provide reception and a second agency is contracted to provide orientation. This means that a client receiving both services will be counted twice.

Edmonton Immigrant Services Association and Calgary Immigrant Aid Society had the greatest proportion of new clients in their client loads (80% and 74%, respectively).

Over the last three years, Vietnam and El Salvador have remained the most frequently represented countries of birth of the clients served.

Continuing the trend from 1986/87, immigrant aid organizations continue to assist greater numbers of Spanish-speaking clients (from El Salvador, Chile, Nicaragua and Guatemala). For example, in 1984/85, 1,827 (16% of total clients) served compared to 4,277 (22% of total clients) in 1986/87 and 4,878 (25% of total clients) in 1987/88.

The numbers of Cambodians served has also remained high at 1,528 (8%) in 1986/87, and 1,356 (7%) in 1987/88.

The proportion of Eastern Europeans assisted (from Czechoslavakia, Hungary, Poland and Romania) has remained relatively constant with 1,467 (12%) served in 1984/85 compared to 1,975 (10%) served in 1986/87 and 2,287 (12%) served in 1987/88.

The majority of organizations reflected the above trends as to source countries of clients served. The exceptions are the two immigrant women's centres and Catholic Social Services in Camrose.

Changing Together and the Calgary Immigrant Women's Centre had larger proportions of their clients from nonrefugee source countries such as India, Hong Kong and the Phillipines. The Camrose office of Catholic Social Services has continued over the last three years to serve a high proportion of refugees from Laos.

Tables detailing the number of immigrants served by agency and community are included as Appendix A.

4.0 Volunteer Contributions

Volunteers play a very important role in the provision of immigrant settlement services in Alberta. To be eligible for funding under the ISP, organizations must be registered nonprofit societies run by a volunteer board of directors.

As well as volunteer involvement on Boards of Directors and board committees, volunteers assist immigrant settlement, as interpreters and translators, in providing individual attention and social support in the orientation of newcomers and in various other roles.

In 1987/88, volunteers contributed over 73,000 hours of service. Even at minimum wage, the value of hours volunteered would have totalled over $290,000.

The following table summarizes volunteer contributions by organization.

VOLUNTEER HOURS CONTRIBUTED TO SETTLEMENT AGENCIES - 1987/88*

AGENCY	ESTIMATED NUMBER OF VOLUNTEER HOURS
Calgary	
Calgary Catholic Immigration Society	27,187
Calgary Immigrant Aid Society	12,653
Calgary Immigrant Women's Centre	1,652
Edmonton	
Catholic Social Service	4,000
Changing Together	650
Edmonton Mennonite Centre for Newcomers	10,395
Edmonton Immigrant Services Association	5,552
St. Barnabas Refugee Society	5,620
Red Deer	
Catholic Social Services	590
Central Alberta Refugee Effort Committee	688
Lethbridge	
Lethbridge Immigrant Settlement Association	1,987
Medicine Hat	
Medicine Hat Society for Immigrant Settlement	2,325
Camrose	
Catholic Social Services	400
TOTAL VOLUNTEER HOURS	**73,699**

* Compiled by Alberta Immigration and Settlement from estimated total number of volunteer hours as submitted by agencies. All figures were rounded to the nearest hour.

5.0 SUPPORT TO GROUP SPONSORS

Alberta Settlement Programs continued to support group sponsors of refugees by covering the payment of Alberta Health Care premiums for the first year of residency for privately sponsored refugees and refugee families.

6.0 DEVELOPMENT AND DISTRIBUTION OF RESOURCES

The staff of Settlement Programs continued to develop and distribute resources for newcomers and those who work with them.

The series "Newcomers' Guides to Alberta" in the English and multilingual formats, as well as other reports such as a profile on "Issues Facing the Adaptation of Latin American Immigrants" and "An Overview of Immigration to Alberta for the Period 1981 to 1985" were still requested and widely distributed. The lending Resource Centre increased its acquisitions and resources continued to be lent to service providers and members of the public interested in immigration and settlement concerns.

In addition, the following activities were undertaken in 1987/88.

- Developing, translating and producing an orientation booklet entitled Settling in Alberta. Settling in Alberta was translated into Khmer, Lao, Arabic, Hungarian, Romanian and Czech.

- Updating, publishing and distributing a directory of Immigrant Aid Organizations in Alberta.

- Producing and distributing a quarterly newsletter on settlement activities in Alberta.

7.0 CONFERENCES, SEMINARS

Settlement Programs has traditionally supported training for settlement workers and voluntary boards of directors of immigrant aid organizations.

During 1987/88, Settlement Programs offered training for board and staff on program evaluation, and provided financial and consultative assistance to a committee looking at the training needs of settlement workers. Financial, support was provided to the Alberta Association of Immigrant Serving Agencies' Conference, and to a Cross-Cultural Mental Health Conference. Assistance was also provided to organizations to enable board and staff to attend workshops on fundraising and volunteer management.

8.0 COORDINATION OF SETTLEMENT ACTIVITIES

Alberta Settlement Programs recognizes the importance of coordinating the efforts of the various levels of government, and community groups in the delivery of services to newcomers.

The Integrated Service Program serves as a major vehicle for coordinating services to immigrants through the involvement of Alberta Career Development and Employment (headquarters and regional offices) and two federal

departments - Canada Employment and Immigration, and the Secretary of State. Discussions occurred during the year to include Secretary of State as a partner in ISP for the 1988/89 fiscal year.

Immigration and Settlement staff also participate in the regular interagency meetings of organizations that assist immigrants. Interagency committees operate in Edmonton, Calgary, Red Deer, Medicine Hat and Lethbridge.

As well as close ongoing liaison and consultation with voluntary immigrant aid organizations regarding settlement issues, staff work closely with other provincial government departments and programs.

APPENDIX A

INTEGRATED SERVICE PROGRAM - 1987/88
SERVICE DELIVERY TRENDS

TABLES

NUMBER OF IMMIGRANTS SERVED:

1. BY AGENCY 1984/85, 1985/86, 1986/87 and 1987/88
2. BY IMMIGRATION CATEGORY 1987/88
3. BY TIME OF ARRIVAL 1987/88
4. BY NEW OR RETURNING 1987/88
5. BY TOP TEN COUNTRIES OF ORIGIN 1985/86, 1986/87 and 1987/88
6. BY AGENCY BY TOP TEN COUNTRIES OF ORIGIN 1986/87 and 1987/88

A)	CATHOLIC SOCIAL SERVICES - EDMONTON	(CSS - EDMONTON)
B)	CHANGING TOGETHER - A CENTRE FOR IMMIGRANT WOMEN	(CT)
C)	EDMONTON IMMIGRANT SERVICES ASSOCIATION	(EISA)
D)	EDMONTON MENNONITE SOCIETY FOR THE ASSISTANCE OF NEWCOMERS	(EMSAN)
E)	ST. BARNABAS REFUGEE SOCIETY	(SBRS)
F)	CALGARY CATHOLIC IMMIGRATION SOCIETY	(CCIS)
G)	CALGARY IMMIGRANT AID SOCIETY	(CIAS)
H)	CALGARY IMMIGRANT WOMEN'S CENTRE	(CIWC)
I)	CENTRAL ALBERTA REFUGEE EFFORT	(CARE)
J)	CATHOLIC SOCIAL SERVICES - RED DEER	(CSS - RED DEER)
K)	MEDICINE HAT SOCIETY FOR IMMIGRANT SETTLEMENT	(MHSIS)
L)	LETHBRIDGE IMMIGRANT SETTLEMENT ASSOCIATION	(LISA)
M)	CATHOLIC SOCIAL SERVICES - CAMROSE	(CSS - CAMROSE)

Sources:
Statistics submitted by Funded Settlement Agencies

Compiled By:
Alberta Career Development and Employment
Immigration and Settlement

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APPENDIX A
INTEGRATED SERVICE PROGRAM SERVICE DELIVERY TRENDS - 1987/88

The following tables were compiled from quarterly statistical forms submitted by funded agencies on the numbers and profiles of clients served by paid staff under the Integrated Service Program. The tables do not include clients served by staff funded from other sources, or clients served by volunteers.

The data on the numbers of clients served does not provide any indication of the nature, quality or effectiveness of the services provided. In communities such as Edmonton, Calgary, and Red Deer with more than one agency, there will be some double counting.

Although many of the tables present information by agency, it is not intended that the data be compared between agencies. Factors such as variations in the types of services contracted, resources provided, positions funded under ISP, and the nature of the services make most comparisons invalid.

For those tables which present data from 1984/85, 1985/86 and 1986/87, it should be noted that data prior to 1986/87 for Calgary Catholic Immigration Society related only to the portion of their Employment Program supported by Alberta Settlement Programs. In addition, the 1985/86 data for the St. Barnabas Refugee Society refers to clients served under an Alberta Settlement Special Project Grant. The 1986/87 fiscal year represents the first year in which this agency received operational funding.

Immigration Categories

Table 2 (Page A-4) presents the number of immigrants served by immigration category. There are four categories delineated.

Refugees are defined by international law as people who have left their country because they have a well-founded fear that if they are returned they will be persecuted because of their race, nationality, religion, membership in a social group or political opinions; or designated groups including persons displaced by emergency situations or where humanitarian considerations exist. Three major refugee categories are: a) government assisted - those selected overseas under the federal government resettlement plan; b) relative sponsored; and c) group sponsored (such as Churches). Relative and group sponsors assume responsibility for the resettlement needs of particular individuals. The table includes all three major refugee categories under the column "Refugees".

Family class immigrants include immediate family such as spouse, children under 21 years or parents over 60 years. Assisted relatives refers to family such as adult siblings and their dependents.

Independent immigrants (other than assisted relatives) includes entrepreneurs, self-employed and retired persons.

TABLE 1
IMMIGRANTS SERVED BY AGENCY AND COMMUNITY
1984/85, 1986/86, 1986/87, 1987/88

COMMUNITY/AGENCY	1984/85	1985/86	1986/87	1987/88
Calgary				
Calgary Immigrant Women's Centre	---	---	260*	562*
Calgary Immigrant Aid Society	3,399	3,205	4,048	4,302
Calgary Catholic Immigration Society	1,210*	1,195*	5,910	5,444
Edmonton				
Catholic Social Services	3,528	2,914	2,589	2,739
Changing Together July/86 - Mar/87	---	---	139**	519
Edmonton Immigrant Service Association	1,882	1,526	1,639	1,531
Edmonton Mennonite Society for the Assistance of Newcomers	1,225	1,110	1,687	938
St. Barnabas Refugee Society	---	193***	1,092	1,244
Medicine Hat				
Medicine Hat Society for Immigrant Settlement	219	190	250	328
Lethbridge				
Lethbridge Immigrant Settlement Association	329	199	513	274
Red Deer				
Central Alberta Refugee Effort	251	305	222	313
Catholic Social Services	295	360	369	368
Camrose				
Catholic Social Services	32	59	240	217
TOTAL	12,370	11,256	18,958	18,779

* Calgary Catholic Immigration Society (1984/85, 1985/86) and Calgary Immigrant Women's Centre (1986/87, 1987/88) include only Employment Program clients. Both agencies provide a range of other programs for immigrants, however, only Employment was contracted with the Alberta Settlement program for the indicated fiscal years.

** Changing Together data only available for the period July 1, 1986 to March 31, 1987.

*** St. Barnabas Refugee Society 1985/86 data was for clients that were served under a short-term Alberta Settlement Special Grant. 1986/87 represented the first full year of operational funding for this agency.

TABLE 2
IMMIGRANTS SERVED BY SETTLEMENT AGENCY*
BY IMMIGRATION CATEGORY (1987/88)

	REFUGEES		INDEPENDENT		FAMILY CLASS ASSISTED RELATIVES		OTHER		UNKNOWN		TOTAL	
AGENCY	#	%	#	%	#	%	#	%	#	%	#	%
CCIS	4,049	74.4	324	6.0	133	2.4	938	17.2	---	---	5,444	100.0
CIAS	2,532	58.9	161	3.7	956	22.2	263	6.1	390	9.1	4,302	100.0
CSS - Edmonton	2,209	80.7	89	3.3	304	11.1	137	5.0	---	---	2,739	100.0
EISA	1,183	77.3	32	2.1	174	11.4	142	9.3	---	---	1,531	100.0
EMSAN	545	58.1	1	0.1	315	33.7	76	8.1	---	---	938	100.0
SBRS	812	65.3	26	2.1	90	7.2	316	25.4	---	---	1,244	100.0
CARE	240	76.7	9	2.9	50	16.0	14	4.5	---	---	313	100.0
CSS - Red Deer	341	92.6	---	---	13	3.5	14	3.8	---	---	368	100.0
CSS - Camrose	196	90.3	---	---	19	8.8	2	0.9	---	---	217	100.0
LISA	255	93.1	---	---	2	0.7	16	5.8	1	0.3	274	100.0
MHSIS	285	86.9	---	---	22	6.7	21	6.4	---	---	328	100.0
TOTAL	**12,647**	**67.4**	**644**	**3.4**	**2,093**	**11.2**	**1,924**	**10.3**	**391**	**7.7**	**18,779**	**100.0**

* Does not include data from the two immigrant women's centres - Changing Together and Calgary Immigrant Women's Centre. See Page A-2 for definitions of the immigration categories.

TABLE 3
IMMIGRANTS SERVED BY AGENCY AND TIME OF ARRIVAL
1987/88

REGION	AGENCY	1 YEAR OR LESS	13-36 MONTHS	OVER 36 MONTHS	UNKNOWN	TOTAL
Calgary	CCIS	2,703(49.65 %)	1,140(20.94 %)	1,235(22.69 %)	366(6.72 %)	5,444(100.00%)
	CIAS	1,349(31.36 %)	980(22.78 %)	1,583(36.80 %)	390(9.07 %)	4,302(100.00%)
	CIWC	0(0.00 %)	0(0.00 %)	0(0.00 %)	562(**.** %)	562(100.00%)
Camrose	CSSC	121(55.76 %)	69(31.80 %)	27(12.44 %)	0(0.00 %)	217(100.00%)
Edmonton	CSSE	1,541(56.26 %)	589(21.50 %)	541(19.75 %)	68(2.48 %)	2,739(100.00%)
	CT	242(46.63 %)	132(25.43 %)	102(19.65 %)	43(8.29 %)	519(100.00%)
	EISA	1,045(68.26 %)	247(16.13 %)	214(13.98 %)	25(1.63 %)	1,531(100.00%)
	EMSAN	200(21.32 %)	266(28.36 %)	411(43.82 %)	61(6.50 %)	938(100.00%)
	SBRS	811(65.19 %)	281(22.59 %)	123(9.89 %)	29(2.33 %)	1,244(100.00%)
Lethbridge	LISA	259(94.53 %)	12(4.38 %)	3(1.09 %)	0(0.00 %)	274(100.00%)
Medicine Hat	MHSIS	224(68.29 %)	66(20.12 %)	38(11.59 %)	0(0.00 %)	328(100.00%)
Red Deer	CARE	141(45.05 %)	95(30.35 %)	71(22.68 %)	6(1.92 %)	313(100.00%)
	CSSR	200(54.35 %)	96(26.09 %)	72(19.57 %)	0(0.00 %)	368(100.00%)
TOTALS:		8,836	3,973	4,420	1,550	15,779
Percentage:		47.05%	21.16%	23.54%	8.25%	100.00%

TABEL 4

PERCENTAGE OF CLIENTS RETURING FROM EARLIER CONTRACT PERIODS COMPARED TO PERCENTAGE OF CLIENTS NEW FOR CONTRACT PERIOD OF APRIL 1, 1987 - MARCH 31, 1988

REGION	AGENCY	RETURNING CLIENTS	NEW CLIENTS	TOTAL
Calgary	CCIS	2,593 (47.63 %)	2,851 (52.37 %)	5,444 (100.00 %)
	CIAS	1,109 (25.78 %)	3,193 (74.22 %)	4,301 (100.00 %)
Camrose	CSSC	153 (70.51 %)	64 (29.49 %)	217 (100.00 %)
Edmonton	CSSE	1,126 (41.11 %)	1,613 (58.89 %)	2,739 (100.00 %)
	EISA	309 (30.18 %)	1,222 (79.82 %)	1,531 (100.00 %)
	EMSAN	500 (53.30 %)	438 (46.70 %)	938 (100.00 %)
	SBRS	388 (31.19 %)	856 (68.81 %)	1,244 (100.00 %)
Lethbridge	LISA	109 (39.38 %)	165 (60.22 %)	274 (100.00 %)
Medicine Hat	MHSI	187 (57.01 %)	141 (42.99 %)	328 (100.00 %)
Red Deer	CARE	143 (45.69 %)	170 (54.31 %)	313 (100.00 %)
	CSSR	166 (45.11 %)	202 (54.89 %)	368 (100.00 %)
TOTALS:		6,783	10,915	17,698*
Percentage:		38.3%	61.7%	100.00%

* Totals do not include clients served by the two immigrant women's centres - Changing Together and Calgary Immigrant Women's Centre.

Returning Clients are clients who have received services from the agency in previous contract years (for example, 1985/86, 1984/85, etc.).

New Clients are clients who were not served by the Agency prior to April 1, 1987.

TABLE 5
IMMIGRANTS SERVED BY TOP TEN COUNTRIES OF BIRTH
PROVINCIAL TOTAL - 1985/86 AND 1986/87

	1985/86 Number	%	1986/87 Number	%	1987/88 Number	%
1. Vietnam	4,608	40.9	5,890	31.0	5,647	29.3
2. El Salvador	1,349	12.0	2,618	13.8	2,852	14.8
3. Cambodia	1,085	9.6	1,528	8.1	1,679	8.7
4. Poland	749	6.7	1,263	6.6	1,356	7.1
5. Ethiopia	442	3.9	621	3.3	1,077	5.6
6. China	337	3.0	620	3.3	591	3.1
7. Chile	217	1.9	570	3.0	573	2.9
8. Czechoslovakia	216	1.9	468	2.5	495	2.6
9. Romania	199	1.8	340	1.8	471	2.5
10. Hungary	174	1.5	335	1.8	418	2.2
Other	1,880	16.6	4,705	24.8	3,620	21.2
TOTAL	11,256	100.0	18,958	100.0	18,779	100.0

TABLE 6A
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CATHOLIC SOCIAL SERVICES - EDMONTON

Country	1986/87 Number	%	Country	1987/88 Number	%
Vietnam	926	35.7	Vietnam	983	35.9
Poland	318	12.2	Poland	360	13.1
El Salvador	254	9.8	El Salvador	304	11.0
Cambodia	240	9.2	Cambodia	192	7.0
Chile	208	8.0	Nicaragua	143	5.2
Laos	192	7.4	China	117	4.3
Ethiopia	115	4.4	Ethiopia	98	3.6
China	77	2.9	Chile	74	2.7
Romania	50	1.9	Afghanistan	69	2.5
Czechoslovakia	41	1.5	Iran	59	2.1
SUBTOTAL	2,421	93.5	SUBTOTAL	2,399	87.4
From Other Countries	168	6.5	From Other Countries	341	12.6
TOTAL SERVED	2,589	100.0	TOTAL SERVED	2,740	100.0

TABLE 6B
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - JULY 1, 1986 TO MARCH 31, 1987 and the 12 MONTHS ENDED MARCH 31, 1988

CHANGING TOGETHER - A CENTRE FOR IMMIGRANT WOMEN - EDMONTON

Country	1986/87 Number	%
El Salvador	31	22.3
India	25	17.9
Poland	22	15.8
Chile	17	12.2
Vietnam	12	8.6
Hong Kong	11	7.9
SUBTOTAL	118	84.7
From Other Countries	21	15.3
TOTAL SERVED	139	100.0

Country	1987/88 Number	%
India	108	20.9
El Salvador	71	13.7
Vietnam	71	13.7
China	28	5.4
Pakistan	25	4.8
Lebanon	21	4.1
Chile	20	3.8
Hong Kong	18	3.4
Egypt	16	3.0
Iran	13	2.5
SUBTOTAL	390	75.3
From Other Countries	128	24.7
TOTAL SERVED	518	100.0

TABLE 6C
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

EDMONTON IMMIGRANT SERVICES ASSOCIATION

1986/87			1987/88		
Country	Number	%	Country	Number	%
Vietnam	436	26.6	Vietnam	380	25.0
El Salvador	221	13.5	El Salvador	219	14.4
Poland	163	9.9	Poland	147	9.6
Hungary	128	7.8	Nicaragua	105	6.9
Cambodia	116	7.0	Romania	70	4.6
Ethiopia	57	3.4	Ethiopia	63	4.1
Romania	54	3.2	Cambodia	63	4.1
Czechoslovakia	53	3.2	Iran	56	3.7
Nicaragua	36	2.1	Hungary	53	3.5
Afghanistan	30	1.8	Fiji	45	2.9
SUBTOTAL	1,294	79.1	SUBTOTAL	1,201	78.8
From Other Countries	343	20.9	From Other Countries	323	21.2
TOTAL SERVED	1,637	100.0	TOTAL SERVED	1,524	100.0

TABLE 6D
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

EDMONTON MENNONITE SOCIETY FOR THE ASSISTANCE OF NEWCOMERS

	1986/87			1987/88	
Country	Number	%	Country	Number	%
Vietnam	1,076	63.7	Vietnam	615	65.6
El Salvador	199	11.7	El Salvador	119	12.7
China	66	3.9	China	33	3.5
Cambodia	38	2.2	Nicaragua	26	2.8
Ethiopia	26	1.5	Cambodia	21	2.2
Poland	22	1.3	Chile	12	1.3
Nicaragua	22	1.3	Iran	11	1.2
South Korea	21	1.2	Hong Kong	10	1.0
Hong Kong	19	1.1	Laos	8	0.8
Guatemala	13	0.7	Poland	7	0.7
SUBTOTAL	1,502	89.1	SUBTOTAL	862	91.9
From Other Countries	185	10.9	From Other Countries	76	8.1
TOTAL SERVED	1,687	100.0	TOTAL SERVED	938	100.0

Revised September 30, 1988

TABLE 6E
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

ST. BARNABAS REFUGEE SOCIETY - EDMONTON

Country	1986/87 Number	%	Country	1987/88 Number	%
El Salvador	409	37.5	El Salvador	547	44.2
Cambodia	317	29.0	Cambodia	235	18.9
Vietnam	74	6.8	Nicaragua	98	7.9
Chile	39	3.6	Vietnam	76	6.1
Ethiopia	37	3.4	Chile	67	5.4
Nicaragua	35	3.2	Guatemala	59	4.8
Guatemala	33	3.0	Peru	25	2.0
Peru	28	2.6	Ethiopia	19	1.5
Laos	14	1.3	Pakistan	11	0.9
Mexico	14	1.3	Laos	10	0.8
SUBTOTAL	1,000	91.7	SUBTOTAL	1,147	92.6
From Other Countries	92	8.3	From Other Countries	97	7.4
TOTAL SERVED	1,092	100.0	TOTAL SERVED	1,239	100.0

TABLE 6F
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CALGARY CATHOLIC IMMIGRATION SOCIETY

Country	1986/87 Number	%	Country	1987/88 Number	%
Vietnam	1,412	23.9	Vietnam	1,186	21.8
El Salvador	749	12.7	Poland	916	16.8
Poland	564	9.5	El Salvador	795	14.6
Nicaragua	356	6.0	Nicaragua	395	7.3
Ethiopia	305	5.1	Iran	206	3.8
Guatemala	292	4.9	Chile	169	3.1
Cambodia	246	4.2	Ethiopia	169	3.1
Chile	212	3.6	Cambodia	132	2.4
Hungary	199	3.4	Guatemala	114	2.1
Czechoslovakia	115	1.9	Hungary	108	1.9
SUBTOTAL	4,450	75.2	SUBTOTAL	4,190	77.2
From Other Countries	1,460	24.8	From Other Countries	1,239	22.8
TOTAL SERVED	5,910	100.0	TOTAL SERVED	5,429	100.0

TABLE 6G
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CALGARY IMMIGRANT AID SOCIETY

1986/87			1987/88		
Country	Number	%	Country	Number	%
Vietnam	1,505	37.1	Vietnam	1,480	34.4
El Salvador	431	10.6	Cambodia	498	11.6
Cambodia	401	9.9	El Salvador	369	8.6
Laos	285	7.0	Laos	253	5.9
China	148	3.6	China	244	5.7
Chile	120	2.9	Nicaragua	166	3.9
Nicaragua	81	2.0	Hong Kong	135	3.1
Guatemala	79	1.9	Chile	129	3.0
Hong Kong	77	1.9	Poland	126	2.9
Ethiopia	68	1.6	Iran	87	2.0
SUBTOTAL	3,195	78.9	SUBTOTAL	3,487	81.1
From Other Countries	853	21.1	From Other Countries	811	18.9
TOTAL SERVED	4,048	100.0	TOTAL SERVED	4,298	100.0

TABLE 6H
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CALGARY IMMIGRANT WOMEN'S CENTRE
EMPLOYMENT PROGRAM ONLY

1986/87			1987/88		
Country	Number	%	Country	Number	%
Vietnam	29	11.1	Chile	68	19.7
El Salvador	21	8.0	El Salvador	46	13.3
China	19	7.3	Hong Kong	38	11.0
India	18	6.9	Philippines	38	11.0
Pakistan	16	6.1	India	35	10.1
Phillipines	13	5.0	Vietnam	17	4.9
Hong Kong	12	4.6	Guatemala	13	3.7
Kenya	11	4.2	Ethiopia	12	3.5
Chile	10	3.8	Japan	10	2.9
Japan	10	3.8	China	9	2.6
SUBTOTAL	159	61.2	SUBTOTAL	286	82.9
From Other Countries	101	38.8	From Other Countries	59	17.1
TOTAL SERVED	260	100.0	TOTAL SERVED	345	100.0

TABLE 61
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CENTRAL ALBERTA REFUGEE EFFORT - RED DEER

1986/87			1987/88		
Country	Number	%	Country	Number	%
C[illegible]a	42	18.9	El Salvador	91	21.4
El Salvador	40	18.0	Cambodia	81	19.0
Vietnam	28	12.6	Vietnam	58	13.6
Poland	15	6.7	Poland	30	7.0
China	14	6.3	China	25	5.9
Laos	10	4.5	Nicaragua	17	4.0
Iran	8	3.6	Czechoslovakia	13	3.1
Romania	6	2.7	India	13	3.1
Ethiopia	5	2.2	Hungary	13	3.1
Chile	3	1.3	Laos	12	2.8
SUBTOTAL	171	77.1	SUBTOTAL	353	82.9
From Other Countries	51	22.9	From Other Countries	73	17.1
TOTAL SERVED	222	100.0	TOTAL SERVED	426	100.0

TABLE 6J
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CATHOLIC SOCIAL SERVICES - RED DEER

Country	1986/87 Number	%	Country	1987/88 Number	%
Vietnam	107	28.9	Vietnam	105	35.2
Poland	95	25.7	El Salvador	52	17.5
El Salvador	55	14.9	Poland	35	11.7
Czechoslovakia	28	7.5	Cambodia	22	7.4
Cambodia	15	4.0	Czechoslovakia	19	6.4
Romania	13	3.5	Nicaragua	19	6.4
Nicaragua	9	2.4	Hungary	12	4.0
Guatemala	9	2.4	Iran	7	2.4
Cuba	8	2.1	Chile	4	1.3
Ethiopia	7	1.8	Guatemala	4	1.3
SUBTOTAL	346	93.8	SUBTOTAL	279	93.8
From Other Countries	23	6.2	From Other Countries	19	6.4
TOTAL SERVED	369	100.0	TOTAL SERVED	298	100.0

TABLE 6K
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

MEDICINE HAT SOCIETY FOR IMMIGRANT SETTLEMENT

Country	1986/87 Number	%	Country	1987/88 Number	%
El Salvador	79	31.6	Vietnam	58	21.5
Cambodia	42	16.8	Nicaragua	48	17.8
Vietnam	37	14.8	Cambodia	37	13.7
Poland	29	11.6	Poland	28	10.3
Guatemala	23	9.2	El Salvador	25	9.2
			Guatemala	21	7.8
			Romania	19	7.0
			Chile	11	4.0
			Hungary	11	4.0
SUBTOTAL	210	84.0	SUBTOTAL	258	95.6
From Other Countries	40	16.0	From Other Countries	12	4.4
TOTAL SERVED	250	100.0	TOTAL SERVED	270	100.0

TABLE 6L
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

LETHBRIDGE IMMIGRANT SETTLEMENT ASSOCIATION

Country	1986/87 Number	%	Country	Number	%
Vietnam	198	38.5	El Salvador	547	44.2
El Salvador	71	13.8	Cambodia	235	18.9
Poland	35	6.8	Nicaragua	98	7.9
Nicaragua	25	4.8	Vietnam	76	6.1
Guatemala	19	3.7	Chile	67	5.4
Romania	18	3.5	Guatemala	59	4.8
Cambodia	18	3.5	Peru	25	2.0
Hungary	13	2.5	Pakistan	11	0.8
Chile	12	2.3	Laos	10	0.8
China	11	2.1	Sri Lanka	9	0.7
SUBTOTAL	420	81.9	SUBTOTAL	1,156	93.3
From Other Countries	93	18.1	From Other Countries	83	6.7
TOTAL SERVED	513	100.0	TOTAL SERVED	1,239	100.0

TABLE 6M
IMMIGRANTS SERVED BY SETTLEMENT AGENCIES
BY TOP TEN COUNTRIES OF BIRTH - 1986/87 and 1987/88

CATHOLIC SOCIAL SERVICES - CAMROSE

1986/87			1987/88		
Country	Number	%	Country	Number	%
Laos	92	38.3	Laos	70	32.3
El Salvador	58	24.2	El Salvador	58	26.7
Cambodia	53	22.0	Cambodia	40	18.4
Vietnam	31	13.0	Vietnam	27	12.4
Nicaragua	6	2.5	Nicaragua	18	8.3
			Thailand	4	1.8
TOTAL SERVED	240	100.0	TOTAL SERVED	217	100.0